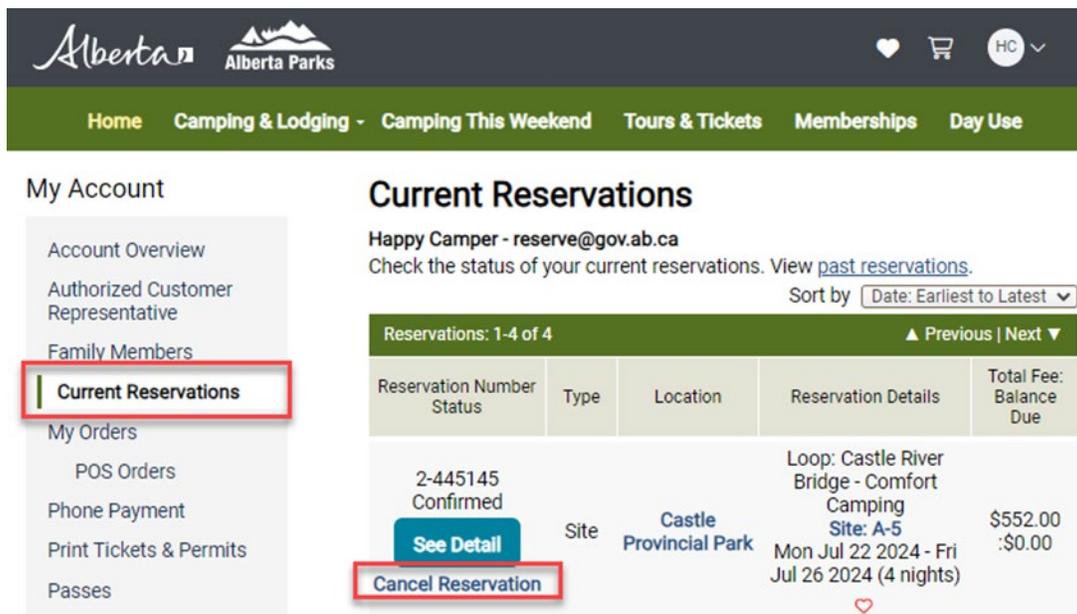


# Cancel a Reservation

**Note: If you want to reduce the length of your stay, please refer to our [Change a Reservation guide](#)**

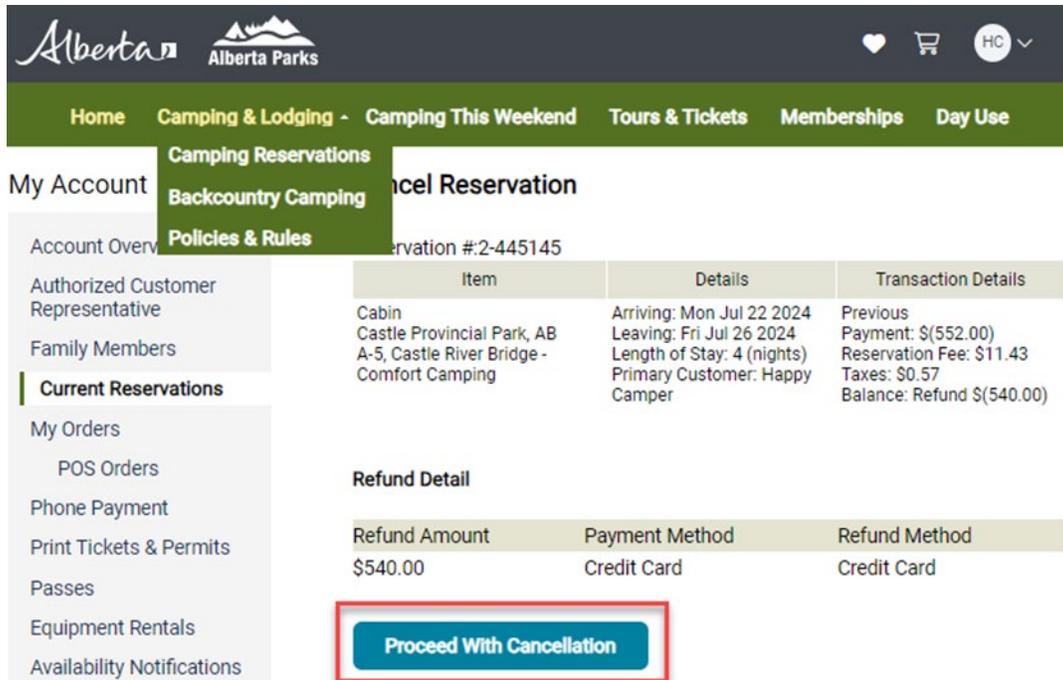
1. Sign into your [Shop.AlbertaParks.ca](https://Shop.AlbertaParks.ca) account.
2. Select “Current Reservations” from the options on the left-hand side
3. Select the “Cancel Reservation” link on the reservation you would like to cancel.



The screenshot shows the user interface of the Alberta Parks website. On the left, under 'My Account', the 'Current Reservations' link is highlighted with a red box. The main content area is titled 'Current Reservations' and shows a table of reservations. The first reservation is highlighted with a red box, and the 'Cancel Reservation' link below it is also highlighted with a red box.

| Reservation Number<br>Status | Type | Location                  | Reservation Details   | Total Fee:<br>Balance<br>Due |
|------------------------------|------|---------------------------|---|------------------------------|
| 2-445145<br>Confirmed        | Site | Castle<br>Provincial Park | Loop: Castle River<br>Bridge - Comfort<br>Camping<br>Site: A-5<br>Mon Jul 22 2024 - Fri<br>Jul 26 2024 (4 nights) | \$552.00<br>:\$0.00          |

4. Click the “Proceed With Cancellation” button.



5. The cancellation will be completed, and any applicable refund will go back to the original card used for purchase.

- **Note:** The cancellation can also be confirmed on your “Current Reservations” page.

If you have printed a backcountry camping permit, you are not currently able to make any changes or cancellations to that reservation. Please contact the Alberta Parks call centre to process the required changes.

Information on our cancellation and refund policy is available on [AlbertaParks.ca](https://albertaparks.ca).